

Centurion Online Services Manual

CEN-OPS-MAN-485





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1. INTRODUCTION

This document provides a guideline on using Centurion's Online Services (OLS) portal.

2. ONLINE SERVICES OVERVIEW

OLS is a single point for:

- Booking all modes of transport
- Tracking via individual consignment number or individual purchase order number
- Proof of delivery

3. OLS SUPPORT

To request a login or for any OLS support requirements, please contact <u>ols.support@centurion.net.au</u>.

For new login requests, please include the following details:

- Name
- Organisation
- Phone Number
- Email Address
- Customer accounts

4. LOGIN

OLS can be accessed via https://www.centurion.net.au/ols.ctc



Click Login. Enter your user details and click Login to login:







For users with access to multiple accounts, please select the relevant account from the list.



4.1. Password Recovery

If you have forgotten your password, please use the Forgot Password link to reset your password.

| CENTURION | | | | | |
|--|--|--|--|--|--|
| Welcome to the Centurion Online Service Portal | | | | | |
| Please enter your username and password | | | | | |
| | | | | | |
| test | | | | | |
| | | | | | |
| Password | | | | | |
| Password is Required! | | | | | |
| Login | | | | | |
| Forgot Password | | | | | |

Enter your account email address, tick the "I'm not a robot" and complete the CAPTCHA test and click Send Email. The screen will update to confirm the password reset request has been received.









If the email address on the account matches the email address entered, you will receive an OLS Portal Password Request email. Click the link to visit the password reset screen.



The Reset Password screen will load. Enter a new password twice and click Reset Password.

- Note: Password must be at least 9 characters long, and include at least 1 digit, 1 upper case, 1 lower case, 1 symbol.
- If the new password does not meet these requirements the user will be alerted.





| ECENTURION | |
|--|--|
| Welcome to the Centurion Online Service Portal | |
| Please enter your new password below | |
| Passwords must match, be at least 9 characters long, and include 1 upper case, 1 lower case, 1 number and 1 symbol | |
| Enter new Password | |
| Re-Enter new Password | |
| Reset Password | Password must be at least 9 characters long, and incl 1 upper case, 1 lower case, 1 number and 1 symbol |

You will receive a confirmation that the password was updated.



5. SERVICES

The services tab provides the below service options:

| Online Service | Description |
|--------------------|---|
| Online Job Request | Submit an online job and nominate pickup and delivery requests where applicable for each job. |
| Recent Jobs | View recently created job requests. |

5.1. Online Job Request

Press Online Job Request to create a new job request.





| CENTURION CUSTOMER PORTAL CENTURION TRANSPORT ONLINE SYSTEMS | Track My Freight Con-Note Order Number Press the Con Note or Order Number builders to setterch. |
|--|---|
| Yo HOME SERVICES DOCUMENTS SEARCH | u are logged in: Test User (Acc: 1) LOGOUT |
| Online Services Home Online Job Request Recent Jobs | |
| Centurion Online Services | |
| Select an online service from one of the sub-navigation links below above. | |
| Online Job Request Submit an online job request. You can also nominate pickup and delivery requests where appropriate for each job. | |
| Recent Jobs View recently created job requests. | |

Enter details of the job as per the required fields.

5.1.1. Charge Details

| Charge To | Select the account the job will be charged to. Accounts linked to a login will vary according to access permissions. Where a login has access to multiple accounts, the user will see a warning to remind them to select the correct Charge to Account: | | |
|-----------|--|--|--|
| | Charge To:* | Please select the correct Charge to Account: your login details are linked to multiple accounts Select Account | |
| | *To request ad OLS.Support@c | ditional accounts to your login, please contact centurion.net.au. | |

5.1.2. Service Details

| Service Details | | | | |
|---|---------|--|--|--|
| Service Type: | General | S this item overwidth? No V | | |
| General Must Travel: Hotshot Express Air Express Road Motor Vehicle | | | | |
| Service Type | | Select from the dropdown list. Note, this will automatically default to General. | | |
| Is this item overwidth? | | Select between Yes or No from the dropdown box. | | |
| | | *Items with a width greater than 2.4m are considered overwidth. | | |





5.1.3. User Details

| Charge Details | | User Details | |
|-----------------|----------------------------------|--------------------|--------------------------|
| Purchase Order: | Please Select a Charge To accoun | User Name: | Tamara Breen |
| Work Order: | | Department: | |
| Cost Code: | | Contact Telephone: | |
| Multiple P.O.'s | | Contact Email: | t.breen@centurion.net.au |





| Purchase Order | Enter purchase order or authorised customer reference. | | |
|-------------------|---|--|--|
| Work Order | Enter as required. | | |
| Cost Code | Enter as required. | | |
| Multiple P.O.'s | Enter as required. | | |
| Username | This will default to the user logged into OLS (this may be edited). | | |
| Department | Enter department (if relevant). | | |
| Contact Telephone | This will default to the user logged into OLS (this may be edited). | | |
| Contact Email | This will default to the user logged into OLS (this may be edited). | | |

5.1.4. Sender and Receiver Details

Where a charge account has a default address configured, the travel direction will appear.



| Travel Direction | Where enabled, select from the dropdown list to specify the direction the freight will travel. This dropdown can have up to 3 options, with most accounts seeing only the 'To Site'. When 'To Site' or 'From Site' are selected the default address will be loaded appropriately. If the 'Other' option is enabled the user can specify both Sender and Receiver addresses. | | |
|------------------|---|--|--|
| | If you find the travel direction option you need is not available, please contact: | | |
| | Eastern States - CTC East Customer Service - | | |
| | ctceast.customerservice@centurion.net.au | | |
| | West – OLS Support - <u>ols.support@centurion.net.au</u> | | |





| Sender Details | | Receiver Details | |
|----------------------|----------------------|------------------------|----------------------|
| Select Sender:* | Create New | Select Receiver:* | Create New 🔻 |
| Company Name:* | | Company Name:* | |
| Search Address: | Enter a location | Search Address: | Enter a location |
| Street Address:* | Enter Manual Address | Street Address:* | Enter Manual Address |
| Suburb/Mine Site:* | ✓ | Suburb/Mine Site:* | ✓ |
| Postcode:* | | Postcode:* | |
| From Branch/Site:* | PERTH (WA) | To Branch/Site:* | v |
| Contact Name:* | | Contact Name:* | |
| Contact Phone:* | | Contact Phone:* | |
| Contact Email:* | | Contact Email:* | |
| Pickup Requirements: | Pickup from Sender | Delivery Requirements: | Delivery to Receiver |

Addresses selected via search address will populate the address details and provide a map of the location.

| Search Address: | 13 YAGINE CLOSE, PERTH A | Search Address: | 13/21 MALLARD ROAD, WILL |
|--------------------|---|--|---|
| Map S | atellite | Map Sate | ellite |
| Comfort St | Merger Contracting Fulton Hogan Merco Centurion yle Warehouse Adelaide St St Clements Citru P data @2023 Terms of Use Report a map error | WCP Civil O Truck Centre WA - Albany Diesel Stop Map dat | Great Southern Fuel Supplies - Albany Southern Bus Charters Palmer Civil Construction Menang Dr Albany Crar Menang Dr |
| Street Address:* | 13 YAGINE CLOSE | Street Address:* | 13/21 MALLARD ROAD |
| Suburb/Mine Site:* | PERTH AIRPORT 🗸 | Suburb/Mine Site:* | WILLYUNG 🗸 |
| Postcode:* | 6105 | Postcode:* | 6330 |
| From Branch/Site | PERTH (WA) | To Branch/Site:* | ALBANY |





| Sender Details | | Receiver Details | |
|----------------------|---|----------------------|---|
| Select Sender | For first time users, leave as "Create New". Alternatively, select from the dropdown box for previously saved senders. | Select Receiver | For first time users, leave as "Create New". Alternatively, select from the dropdown box for previously saved receivers. |
| Company Name | Enter Sender's company name | Company Name | Enter Receiver's company name |
| Search Address | Start typing an address to find the closest match and select to choose. The address details will be populated, and a Map displayed. | Search Address | Start typing an address to find the closest match and select to choose. The address details will be populated, and a Map displayed. |
| Enter Manual Address | If the address is not available in the Search Address, the user can check the Enter Manual Address box to enter the address manually. * Refer below for an example with pictures | Enter Manual Address | If the address is not available in the Search Address, the user can check the Enter Manual Address box to enter the address manually. * Refer below for an example with pictures |
| Street Address | Enter Sender's street address | Street Address | Enter Receiver's street address |
| Suburb/Mine Site | Select Sender's suburb or mine site location from the dropdown list. | Suburb/Mine Site | Select Receiver's suburb or mine site location from the dropdown list. |
| Postcode | This will pre-populate based on the suburb/mine site selected. *For mine sites, refer to the Documents tab for examples. | Postcode | This will pre-populate based on the suburb/mine site selected. *For mine sites, refer to the Documents tab for examples. |
| From Branch/Site | This will pre-populate based on the suburb/mine site selected. | To Branch/Site | This will pre-populate based on the suburb/mine site selected. |
| Contact Name | Enter Sender's contact name. | Contact Name | Enter Receiver's contact name. |





| Contact Phone | Enter Sender's contact phone number. | Contact Phone | Enter Receiver's contact phone number. |
|---------------------|--|-----------------------|--|
| Contact Email | Enter Sender's contact email. | Contact Email | Enter Receiver's contact email. |
| Pickup Requirements | Select pickup requirements from the dropdown list. | Delivery Requirements | Select delivery requirements from the dropdown list. |

If the address entered can't be found, the user will receive a warning. If the address is not a recognised address in Google, for example a customer mine site, the user can enter their own address manually by selecting the checkbox.

| | Address could not be found! Please try to search for it below: | | Address could not be found! Please try to search for it below: |
|-----------------|---|--------------------|---|
| Search Address: | Enter a location | Search Address: | |
| | Enter Manual Address | | 🗹 Enter Manual Address |
| | | Street Address:* | |
| | | Suburb/Mine Site:* | ~ |
| | | Postcode:* | |

*Examples of receiver entry requirements for selected mine sites are available under the Documents tab.

| | DOCUMENTS SEARCH |
|--|--|
| Centurion - Online S | Services Portal Documents |
| Browse files by clicking on the folder a | and the links below. |
| File Browser - / | |
| Contacts | Controlled Washs Insurance Cetthicate of Currency Receiver Detail Address: Quides Training |

5.1.5. Pickup and Delivery Details

| Pickup Requirements: | No Pickup Requ No Pickup Requ Pickup from Sen Pickup from Add | ired ✓ ired der ress | Delivery Requirements | Delivery to Receiver V Hold at Centurion Delivery to Receiver | | |
|----------------------|--|--|--|--|--|--|
| Pickup Requirem | ents | No picku freight is Centurio Pickup fr Centurio from Sen authorise Pickup fr Centurio from an a address (do so). | p required: delivered to n's depot. om Sender: n collects freight der's address (if ed to do so). om Address: n collects freight alternative (if authorised to | Delivery Requirements | Hold at Centurion: freight is collected from Centurion's depot. Delivery to Receiver: Centurion delivers freight to Receiver's address (if authorised to do so). | |





| Pickup Details | | | |
|-----------------------|--------------|-----------------------|-------|
| Authorised By:* | | | |
| Available From Date:* | dd mm yyyy 🎹 | Available From Time:* | 09:00 |
| Vendor Opening Time:* | 09:00 | Vendor Closing Time:* | 16:00 |
| Special Instructions: | | | |

| Authorised By | Enter name of person authorising pickup |
|----------------------|--|
| Available From Date | Enter date when freight is available for pickup |
| Available From Time | Enter time (24-hour format) when freight is available for pickup |
| Vendor Opening Time | Enter time (24-hour format) when vendor opens |
| Vendor Closing Time | Enter time (24-hour format) when vendor closes |
| Special Instructions | Enter any additional special instructions for pickup |

 Pickup Requirements:
 Pickup from Address...
 Delivery Requirements:
 Delivery to Receiver

 Warning:
 You are not approved to create pickups for this customer

If the above error message appears, your login is not authorised to book a pickup for the selected charge to account. Please contact <u>CustomerServiceTeam@centurion.net.au</u> to book a separate pickup charged to the Sender or contact your customer for authorisation.

| Delivery Details | | | | |
|------------------------|-------|-----------------------|-------|---|
| Vendor Opening Time:* | 09:00 | Vendor Closing Time:* | 16:00 | |
| Delivery Instructions: | | | | / |

| Vendor Opening TimeEnter time (24-hour format) when vendor opens | |
|--|--|
| Vendor Closing Time | Enter time (24-hour format) when vendor closes |
| Special Instructions | Enter any additional delivery instructions |

5.1.6. Upload Documents

Upload any relevant supporting documents to the con-note.





| Upload Documents | | |
|-------------------|----------------------------|---|
| File Description: | | |
| Upload File: | Choose file No file chosen | |
| Category: | Support Docs | ~ |
| | Upload | |

NOTES:You cannot delete a document once uploaded.Only PDF, Word Documents, Images and Excel files can be uploaded.

5.1.7. Pallet Transfers

| Pallet Transfers | | | | |
|--|------------------------------|---------------------------|---------------------|----------------------------------|
| Please add a summary of pallets that a | re being transferred to Cent | turion, if any. Please en | sure that you provi | ide the pallet transfer dockets. |
| Loscam: | Chep: | | Plain: | |
| | | | | |

| Locsam | Please enter number of Locsam pallets, 0-350 |
|--------|--|
| Chep | Please enter number of Chep pallets, 0-350 |
| Plain | Please enter number of Plain pallets, 0-350 |

Pallet numbers must be between 0 and 350. There is a soft warning if a user adds more than 20 pallets to ask them to check the number entered is correct. Pallet transfer dockets must still be provided.

| Pallet Transfers | | | | | | | | | |
|--|---|--|--|--|--|--|--|--|--|
| Please add a summary of pallets that are being transferred to Centurion, if any. Please en | nsure that you provide the pallet transfer dockets. | | | | | | | | |
| Loscam: 21 Chep: 0 | Plain: 351 | | | | | | | | |
| Are you sure there are more than 20? | Value must be between 0 and 350 | | | | | | | | |

5.1.8. Order Row Details

By default, there are 3 order rows. Click the \bigcirc icon to add more rows.

* Note, one order can have a maximum of 10 rows.

Please start entering jobs on the first row. Mandatory fields are indicated by an *. Additional rows can be used to add a comment by selecting the Product Type 'Comment'. Please note: freight items with different dimensions must be entered on separate lines. Dimensions must be entered in millimetres.

| Senders Ref. | Order Ref. | Product Type* | Description* | Wt (Kg)* L (mm |)* W (mn | ı)* H (mm)* M ³ * | Qty* | Total Wt* Total M ³ * | |
|--------------|------------|---------------------|---------------------------------|----------------|----------|------------------------------|------|----------------------------------|------------|
| | | Select Product Type | | mn | mm | mm | | | DG Details |
| | | Select Product Type | | mn | mm | mm | | | DG Details |
| | | Select Product Type | | mn | mm | mm | | | DG Details |
| | | | To add more rows please click (| on the + icon. | | | | | (+) |

| Senders Ref. | Enter Sender's reference (if required) |
|--------------|--|
| Order Ref. | Enter order reference (if required) |





| Product Type | Select the container type (for example Box, Cage, Carton, Full Load, Pallet, Other) or select the Product Code (if available). Please see below for container default dimensions. To enter a Comment please select the Product Type 'Comment'. Note, a Comment cannot be the first row, which should contain the goods information. |
|--------------|--|
| | Enter item description e.g., boots, tyres, etc. |
| Description | If a Product Code (where available) has been selected, this will be pre-pended to the description and the user can enter a free text description of the item next to the code. |
| Wt (Kg) | Enter item weight in kilograms (kg) |
| L (mm) | Enter item length in millimetres (mm) |
| W (mm) | Enter item width in millimetres (mm) |
| H (mm) | Enter item height in millimetres (mm) |
| Qty | Enter the quantity of items being sent e.g. enter 2 if two cartons. Note: Qty should only be used where items each have the <u>same</u> weight and dimensions. |

*Note: freight items with different dimensions must be entered on separate lines.

To make the process of entering an order row simpler, for certain Product Types suggested dimensions will be populated for some or all dimension fields in a light grey as a guideline.

| Container / Product Type | Length (mm) | Width (mm) | Height (mm) | Weight (kg) |
|-----------------------------|-------------|------------|-------------|-------------|
| Вох | Variable | Variable | Variable | Variable |
| Carton | Variable | Variable | Variable | Variable |
| Cage | 1200 | 1200 | 1200 | Variable |
| Pallet | 1200 | 1200 | 1800 | Variable |
| Full Load | 13700 | 2400 | 3000 | Variable |

* Items marked 'variable' have no suggested dimensions

The user is still required to enter the actual dimensions for each item.

5.1.9. Dangerous Goods

For items containing Dangerous Goods, press DG Details

| Enter th | ie new DG item | | | | | | \otimes |
|----------|---------------------|---------------------|-------------|----------------|-------------------|---------------|-----------------|
| U.N.: | | D.G[: | Class: | \checkmark | Sub Risk 1: | ✓ Sub Risk 2: | ~ |
| Group: | N/A 🗸 | Type: Aerosol Can 🗸 | Quant To Vo | otal lume. | U.o.M.: G - Grams | ✓ Residual: | Add |
| New an | d/or Existing Items | | | | | | |
| U.N. | D.G. | | Guide C | Class S Risk 1 | S Risk 2Group | Туре | Qty T.Vol U.o.M |





| U.N. | Enter the UN of the dangerous goods. |
|--------------|---|
| DG | Auto-fills based on UN. |
| Class | Auto-fills based on UN. |
| Sub Risk 1 | Auto-fills based on UN. |
| Sub Risk 2 | Auto-fills based on UN. |
| Group | Select from dropdown list. |
| Туре | Select the type of packaging of dangerous goods from the dropdown list. |
| Quantity | Enter the quantity of dangerous goods. |
| Total Volume | Enter the total volume of all dangerous goods materials. |
| U.o.M. | Select the unit of measure from the dropdown list. |
| Residual | Check the residual box if the volume inside the container is a residual amount. |

Once all Dangerous Goods details have been entered, press

If the Dangerous Goods panel was opened in error, click the \bigotimes to close the panel and accept the warning that the information entered will not be saved.

Add

5.1.10. Labels to Print

Some accounts are still using the Classic label and have not transitioned to the new PDF label format. Users on the Classic label do not see this Labels to Print section.

| | Confirm Weights + Dimensions |
|--|---|
| Labels To Print | |
| | Please confirm the following checklist: |
| Please specify enough labels for every loose item on this con-note | All dimensions are in Millimetres |
| | Specified Total Cubic are correct |
| | Specified Total Weight are correct |
| the second secon | Please tick each checkbox above to confirm each item. In requests are submitted in accordance with Centurion's standard <u>terms and confidents</u> , unless otherwise agreed in writing. All integration and the considered in configurate with Centurion's Standard |
| I require labels to be printed: 🗾 Number of Labels: 1 You are printing 1 label(s) for 1 item(s) | Preparation Policy |
| 🔺 Labels will be sent to the pickup location via email | |
| | Submit Request Cancel |

Enter the number of labels required.

Press Submit Request

Select each checkbox to confirm details are correct.

Press Continue





| Online Services Home | Online Job Request Recent Jobs Site Freight Loading Movement Status Summary Manage Approved Vendor Pickups |
|---|---|
| 0 | nline Job Request |
| Thank you, your job has been | processed. |
| Details have | e been successfully saved. |
| Label Printi Print your labels Change the nur Re-print labels | ng and adhere them to every loose item of freight. Click here to print your labels nber of labels? Please modify the con-note and update the 'Labels to Print' section. ? View the con-note OLS2222249 and press the "View Consignment Labels" link. |
| Your job reques - 10.00 Kg GENE - An email has b - testuser1@cen | t has been created with the following details: RAL freight from PERTH (WA) to PINJARRA (Con-Note: OLS2222249) een sent to the following recipients: iturion.net.au |

An email notification including a PDF copy of the con-note and pickup (if selected) will be sent to the contact emails included in the con-note.

5.2. Labelling Freight

Correctly labelling freight ensures Centurion's drivers can scan the label on pickup and additional scans can be performed all the way through the network until final delivery. This not only ensures an accurate and timely delivery, but also provides greater visibility through Centurion's Track and Trace.

- Labels must be printed and firmly attached to the front of your parcel or pallet
- Ensure the labels are clearly visible, not close to other labels, and not obstructed by other labels, shrink wrap or strapping
- The label barcodes must be clear and defined (if it is blurry or smudged, the label may not be scannable and may delay collection, delivery or prevent tracking scans)
- Affix the label firmly and ensure the barcode is flat (not wrinkled) and can be scanned
- As pallets may be double stacked for transport, avoid placing labels on the top of the pallet









5.3. Recent Jobs

A connote may be edited or viewed through the Recent Jobs tab. A search by connote is available, and the jobs can be filtered on the columns Created, Origin, Suburb, Destination, Suburb, Deliver To.

| Online Se | ervices H | lome | Online Job Requ | iest | Recent J | lobs | Site Freig | jht Lo | ading | Movement | t Status S |
|---------------|-----------------------------------|-----------------------------|-----------------|--------|------------|-------------------|------------|----------|--------|-----------------|---------------|
| Listed bel | ow are the | = 50 mos | Recently Cr | for ye | ted Job |)S Click on th | ne Con-Not | e or Pic | kup nu | mber to view mo | re details fc |
| Show Searc | ving Jobs ch By Co ently Cl | s From onnote: reated | : ALL LOCATION | S | ~ | Searc | h | | | | |
| | | | Job ID | - | Created | → Orig | jin | Δ 🖃 | Subur | b (Post Code) | |
| | | × 🗴 | DLS3679272 | | 28/02/2023 | 🔲 (Se | lect All) | | | | |
| | | × 🗴 | DLS3718458 | | 07/03/2023 | | | | | A (4106) | |
| | | × 🗴 | DLS3718456 | | 07/03/2023 | 28/ | 02/2023 | | | A (4106) | 1 |
| | | × 🖌 | DLS3694308 | | 06/03/2023 | | 03/2023 | | | | |
| | | * | OLS3701259 | | 28/02/2023 | 00/ | 03/2023 | | | | |

To Clone (duplicate) a con-note, press 🗐 .

To edit a con-note, press Note: if this icon is greyed out, the con-note has been actioned; please contact Centurion to edit the con-note details.

To delete a con-note, press 폭.

<u>Note</u>: if a pickup is associated with a con-note, please contact <u>CustomerServiceTeam@centurion.net.au</u> to cancel the pickup.

5.4. Clone (Duplicate) Job

Some customers have regular jobs. To make the process of creating these standard jobs easier the portal has a feature called Clone Job. This function can be called from the top of the Online Job Request form, or from the Recent Jobs page.

| Enter details of your mo | Recently Created | |
|--------------------------|--------------------------|----------------|
| Want to clone existing j | Page 1 of 10 (466 items) | |
| Charge Details | Job ID | |
| | 🗆 🗐 🔪 🗱 🔁 olsa | |
| Charge To:* | Select Account 💌 | 🗆 📄 🔪 💥 🛃 ols: |
| | | |

If calling the feature from the top of the Online Job Request form the user needs to enter the consignment number to copy.

This feature copies job details including Charge To, Sender and Receiver. It does not copy pickup information, attachments, or line details as these change job to job.





Note: the user can only clone a job for an account they have access to and will receive an error if they attempt to clone a job that was created by another account.

5.5. Draft Job Creation

This feature allows users to use the Save as Draft option to create and build up con-notes through the day without the risk of it being assigned (and therefore unable to be edited). The user enters the job via the portal as usual, but instead of clicking Submit Request the user can select **Save Draft**. This saves the job in a Draft state so the user can go back and add more freight or information to the job.



Draft jobs can be edited or deleted from the Recent Jobs screen in a new section at the top that lists all the draft jobs.

| Showing Jobs From: ALL LOCATIONS | | | | | | |
|--|---------------------------|------------|--|--|--|--|
| Draft Con-Notes | | | | | | |
| Page 1 of 1 (1 items) [1] | | | | | | |
| Job ID | Created | From | | | | |
| 🔨 💥 OLS3315699 | 20/10/2022 | PERTH | | | | |
| Page 1 of 1 (1 items) [1] | Page 1 of 1 (1 items) [1] | | | | | |
| Recently Created Con-Notes | | | | | | |
| Page 1 of 10 (466 items) [1] [2] [3] [4] [5] [6] [7] [8] | [9] [10] | | | | | |
| Job ID | Created | From | | | | |
| 🗆 📄 🔪 🗰 OLS3314597 | 16/09/2022 | BRISBANE | | | | |
| 🗆 📄 🔪 💥 🖻 OLS3314131 | 16/09/2022 | GOLD COAST | | | | |
| — · · · · — | | | | | | |

When editing a Draft consignment, a message will appear at the top of the page to clearly identify the con-note is a DRAFT.

| Online Job Request [OLS3315699] |
|---|
| Changes have been made to the job request page. To read the full details of the changes, please click here. |
| This is a DRAFT con-note A DRAFT con-note will not be actioned by any Centurion personnel or systems until it is saved as a full consignment. |
| Enter details of your movement request below and press to submit this request to Centurion |
| Charge Details |

When the user is happy that the con-note is complete, they can **Submit Request** to turn it into an actual job request.

To add more rows please click on the + icon.







6. DOCUMENTS

Relevant documents may be accessed via the DOCUMENTS tab.

OLS guidelines and other training materials may be in the Training folder.

Centurion - Online Services Portal Documents

| Browse files by clicking on the folder and file links below. | | | | |
|--|------------------|-----------------------------------|--------------------------------|----------|
| File Browser - / | | | | |
| Contacts | Controlled Waste | Insurance Certificate of Currency | Receiver Detail Address Guides | Training |

7. TRACK AND TRACE

Centurion's Track and Trace provides visibility of freight based on scanning data. The Track My Freight feature can be accessed without logging into the OLS portal.



| Order Number | Enter the purchase order number; this must be entered in the order number field |
|--------------|---|
| | of the con-note to enable the search option. |

Tracking information may include receival, allocation, staging, loading, and unloading details.

| Purchase Order Details | | | | | | |
|--|---|---------------------|------------------|------------|-----------|--|
| Search Term: Purchase Order: Created: Destination: Vendor: | | OLS192 | 22174 | | | |
| | | Purch | nase Order Lines | | | |
| Line Con-Note | | Material Descriptio | n | Qty Voyage | Shipment | |
| | | Track | ing Information | | | |
| PERTH | | | | | | |
| OLS1922174 | 1 | PICKUP RAISED | PUP1973875 | 23/12/2 | 020 10:24 | |
| OLS1922174 | 2 | RECEIVED | | 23/12/2 | 020 10:29 | |
| OLS1922174#1 | 1 | LOADED | 1TOK 916 | 23/12/2 | 020 10:49 | |
| OLS1922174#2 | 1 | LOADED | 1TOK 916 | 23/12/2 | 020 10:49 | |
| OLS1922174#1 | 1 | DELIVERED | 1TOK 196 | 23/12/2 | 020 10:51 | |
| OLS1922174#2 | 1 | DELIVERED | 1TOK 196 | 23/12/2 | 020 10:51 | |





To view the con-note, click on the blue con-note number.



DELIVERY INSTRUCTIONS

Please call the manager 30 minutes before arrival

| QTY | S.REF | INT.REF | DESCRIPTION | WEIGHT | L | w | Н | CUBIC |
|-----|--------|---------|-------------|--------|------|------|-----|-------|
| 1 | 100200 | | ENGINES | 563 | 1000 | 1000 | 500 | 0.5 |
| 1 | 100300 | | RADIATORS | 251 | 1000 | 1000 | 400 | 0.4 |

To view **Proof of Delivery** (POD), select View Image icon at the top left corner.

Con-note: OLS1922174 Signed Date: 23/12/2020 10:52



POD Type: UNLOADING Signed By: RECEIVER SMITH Con-note Items: 1,2

8. CON-NOTE SEARCH

Press **SEARCH** and then **Con-Note Search** to access advanced search functionality.





| Con-Note Search | | | | | | | |
|-------------------------------------|--|----------------------------------|--------------------------|---------------------|--|--|--|
| Con-Note Search | | | | | | | |
| Refine search results by changing t | Refine search results by changing the Search criteria below below. | | | | | | |
| * Use the % symbol at the beginnin | g or the end of your search o | riteria if the value is only par | tially known. E.g. Con-N | lote Number: 12345% | | | |
| Search Options: | | | | | | | |
| Con-Note Number | | PO Number | | | | | |
| Sender | | Receiver | | | | | |
| Senders Reference | | Cargo Type Any | ~ | | | | |
| Origin Any | ~ | Destination Any | ~ | | | | |
| Search by Created Date | | | | | | | |
| From: | | То: | | | | | |
| Search | | | | | | | |
| odaron | | | | | | | |
| 凶 | | | | Search Results | | | |

Con-notes may be searched based on Con-Note number, or any combinations of Sender, Sender reference, Origin, PO Number, Receiver, Cargo type, Destination and Dates.





9. DOCUMENT CONTROL

9.1. Summary Information

| Aspect | Details |
|--------------------|----------------------------------|
| Document Name | Centurion Online Services Manual |
| Document Reference | CEN-OPS-MAN-485 |
| Document Owner | Zoe Price |
| Published Date | 31/08/2023 |
| Next Revision Date | 30/05/2026 |
| Classification | 19 |
| Developed by | Rebecca Neagle |

9.2. Revision History

| Revision | Date | Changes |
|----------|------------|--|
| 1.0 | 03/09/2020 | Document created. |
| 2.0 | 24/05/2021 | Content updated. |
| 3.0 | 27/05/2021 | Content reviewed and approved. |
| 4.0 | 16/09/2022 | Updated for the latest OLS system changes. |
| 5.0 | 27/10/2022 | Updated for Clone Jobs and Draft Jobs. |
| 6.0 | 24/03/2023 | Updated for new Login and Forgot Password. |
| 7.0 | 26/04/2023 | Updated for Product Code improvements and Recently Created search and |
| | | filtering. |
| 8.0 | 7/06/2023 | Updated for changes to suggested dimensions. |
| 9.0 | 11/08/2023 | Updated for new connote layout. |
| 10.0 | 31/08/2023 | Updated for Address validation and capturing Vendor open and close times for |
| | | pickups and deliveries |
| 11.0 | 31/05/2023 | Updated for account warning and pallet tracking fields |

